## Liberating Behaviors and Attitudes from Members of Privileged Groups that <u>Shift</u> the Status Quo

- 1. Consistently track interactions and group dynamics: work to create balance of engagement among all members; and speak up when you notice exclusionary comments and behaviors.
- 2. Cultivate relationships with other members of privileged groups who actively work to dismantle oppression and create inclusive organizations. Talk honestly about where you get stuck and ask for feedback and coaching.
- 3. Continue to deepen your awareness about privilege and dominant culture, and how these operate in you, others, and organizations/systems.
- 4. Recognize and change in the moment when you are operating out of stereotypes, privilege, and/or dominant cultural beliefs.
- 5. Track patterns of negative differential treatment on members of marginalized groups and intervene to stop inappropriate actions and educate others.
- 6. Recognize and intervene when unconscious bias and prejudice are impacting opinions and decisions.
- 7. Continually learn more about the experiences of members of marginalized groups and oppression.
- 8. Recognize when members of marginalized groups might be reacting out of cumulative impact, and offer space to talk about issues and their experiences.
- 9. Analyze policies, programs, services, and practices to assess any differential negative impact on members of marginalized groups and shift practices to create change.
- 10. Track current utilization of services and assess the degree of satisfaction and usage by members of marginalized groups.
- 11. Regularly assess the climate and culture of organizations and analyze the data for any differential experiences from members of marginalized groups.
- 12. Constantly track organizational activities to ensure fairness, respect, and inclusion for all people with respect to group dynamics, communication, task assignments, professional development opportunities, decision-making, conflict management, mentoring, networking, hiring and promotion, etc.
- 13. Support others when they question or challenge uninclusive or disrespectful behaviors or policies so they are not alone. Recognize that marginalized group members have a far greater risk if they challenge and speak up.
- 14. Ask questions to seek to understand BEFORE disagreeing or defending your position.
- 15. If your behavior has had an impact on a member of a marginalized group, avoid defensively talking about your intent. Instead, listen thoughtfully to their feelings and perspective; acknowledge the impact; make amends and change your behavior as needed.
- 16. In meetings and conversations, ask these questions, "How might this impact members of different marginalized groups?" "What perspectives and input might we be missing from different marginalized groups?"
- 17. Talk with members of privileged groups who seem to be colluding, "going along to get along" ~ help them consider the consequences of their actions and shift their behaviors.

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